

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 28th June 2019

In C.G.No:374/ 2018-19/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P. Rama Rao,
S/o.P. Madana Mohana Rao
Punnur Road,
Dronadula,
Martur
Prakasham-Dist

Complainant

AND

1. Assistant Executive Engineer/O/Martur
2. Deputy Executive Engineer/O/Martur
3. Executive Engineer/O/Addanki

Respondents

ORDER

1. Complainant presented a complaint through online wherein he has stated that though he has registered an application for release of additional load the same is not yet released. Hence the complaint.
2. Respondent No.1 filed written submission stating that the complainant has applied for additional load to service Connection No. 4621124002019 on 17.07.2018 for releasing of additional load erection of new transformer was required. The complainant has not finalized the site for erection of new transformer. After finalization of the location estimate was prepared and sanctioned and the complainant has paid the requisite charges on 17.01.2019 thereafter the work was completed and additional load released in the month of 02/2019. The respondent has also enclosed a letter of the complainant addressed to Chairperson wherein the complainant has confirmed about sanction of service providing CT meter and his grievance is resolved.

DESPATCHED
DATE 2/7

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3. When the complainant was contacted over phone at 2.55 P.M on 7.06.2019 he has expressed his satisfaction in resolving the grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 , within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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